## OMEGAMON CICS & CICS PA Next Release & Features

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## Agenda

- 1. IBM Z OMEGAMON for CICS v5.6.0
- 2. IBM CICS Performance Analyzer v5.4.0
- 3. Wrap up / Q&A





## Overview – Monitoring CICS

## Z OMEGAMON for CICS

Real-time and historical monitoring for CICS and CICS TG enabling proactive alerting to problems, deep-dive analysis of problems and ability to take corrective actions to prevent outages and maintain systems performance

#### CICS Performance Analyzer

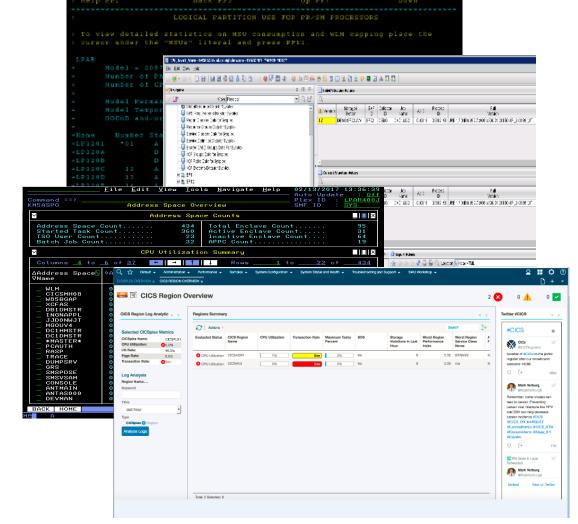
Analyzes CICS SMF records to help clients evaluate the performance and trends of CICS systems and applications to improve productivity and future growth planning





#### IBM Z OMEGAMON for CICS Overview

- OMEGAMON for CICS has been around since early 1980s:
  - We still call it the "Classic" UI, but it has evolved continuously since then.
- Some of the updates added over the years:
  - CICSplex wide data viewing and summarization
  - Historical Data Collection and Reporting
  - Application Trace Facility
  - Bottleneck Analysis
  - Task History collection
  - New CICS metrics and statistics
  - CICS TG support
  - Updated User Interfaces
  - Integration with other OMEGAMONs and other tooling
- Commitment has been to deliver Day One support for latest levels of CICS (including supporting open beta clients)
- Latest level (V5.6) released in June 2022







#### Who Uses OMEGAMON for CICS?

The Primary End User for OMEGAMON remains the same: CICS subject matter experts responsible for maintaining production CICS systems, proactively monitoring performance and fixing problems before they become outages

But the challenges for this user has also evolved. For example:

- New languages
- Changing skills base
- Mobile initiated workloads
- Complex composite application spanning various subsystems

We now see data collected and analyzed by OMEGAMON being used by various personas. For example:

- Operators
- Line of Business Owners
- Capacity Planners
- Application Developers (!)





## Key Features of OMEGAMON for CICS

The primary use cases of OMEGAMON for CICS mean the following features and functions have been developed and are the key functions used on a daily basis to monitor and manage CICS deployments:

- Real-time and historical data collection of CICS resources
- Proactive alerting
- Ability to take action directly within OMEGAMON or reflex actions automatically
- CICS Task History collection
- Application Trace Facility
- Resource Limiting
- Service Level Analysis
- Bottleneck Analysis

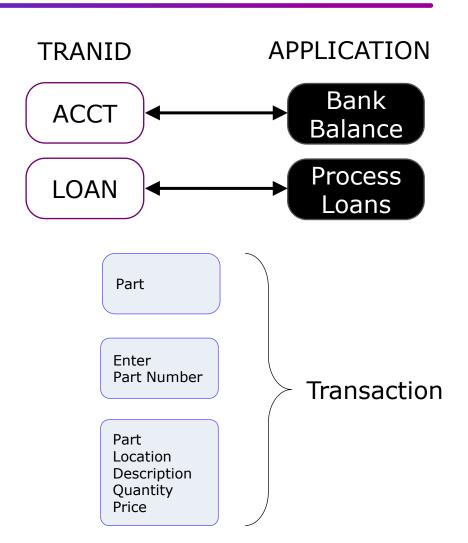
To satisfy other personas, data is available through SOAP and REST interfaces for any third-party product to collect data and data is available to reporting tools – like CICS Performance Analyzer - through SMF 112 records





#### CICS - A Business Transaction

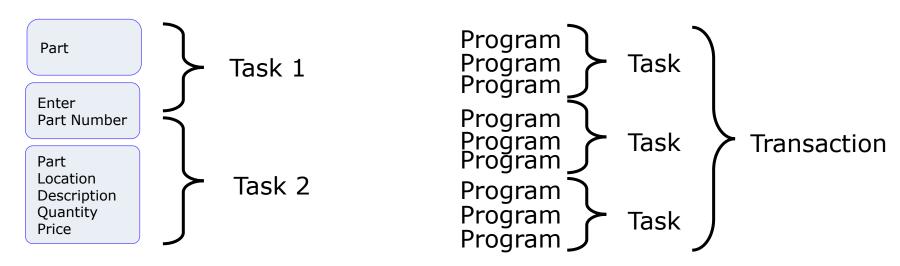
- A transaction is a sequence of related operations that performs a function
- It might perform a single action
  - Example: Retrieve an account balance
- It can also perform a set of operations:
  - Read credit limits
  - Check if amount of purchase is greater than limit
  - Subtract funds or deny purchases
- A transaction has a 4-character id







## CICS Tasks and Programs



- A task is an instance of a transaction entered by a user.
- When a user types in data and presses the Enter or a function key, CICS begins a task and loads the necessary programs.
- Tasks run concurrently. Therefore, a user can run the same transaction simultaneously.
- CICS uses multitasking to provide fast response times.
- Programs can be loaded once and then shared by transactions.
- CICS runs each task individually, briefly giving CPU to each one.
- If a user updates a file or database, the change is immediately available.





## New Features - Background

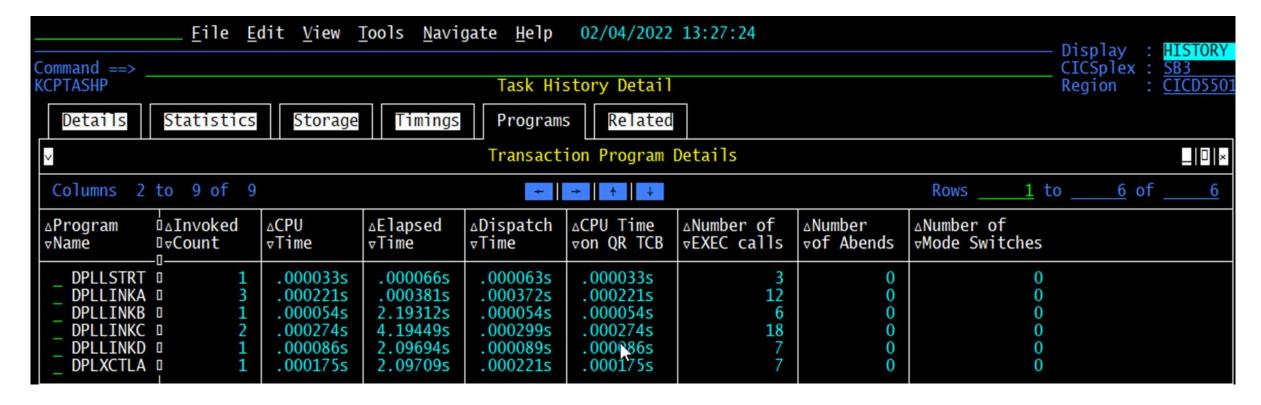
- OMEGAMON CICS has multiple RFEs requesting functionality around program details associated with running tasks.
- The requests indicate a desire to know which programs have been used by a task and provide certain metrics for those programs.
- This is the premier feature in the new release OMEGAMON v5.6.0
- Other miscellaneous features have been added.





## Task Program Details

- OMEGAMON CICS provides details on each CICS defined program that has been used by a task.
- This is available via the OMEGAMON CICS Active Task and Task History displays.







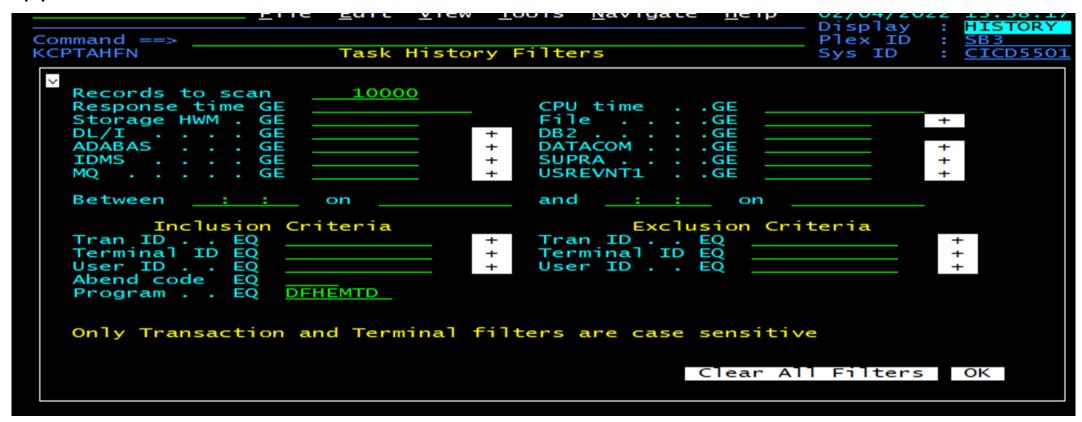
## Task Program Details

- The metrics collected cover the time when the program was the current program for the task. If program1 links to program2, data will not accumulate for program1 until program2 returns control to it.
- The invoked count is the number of times the program was entered, not the number of times in control.
- The default view will be the order the programs were first used. It is not possible to infer that the third program was invoked by the second. It could have been either of the programs before it.



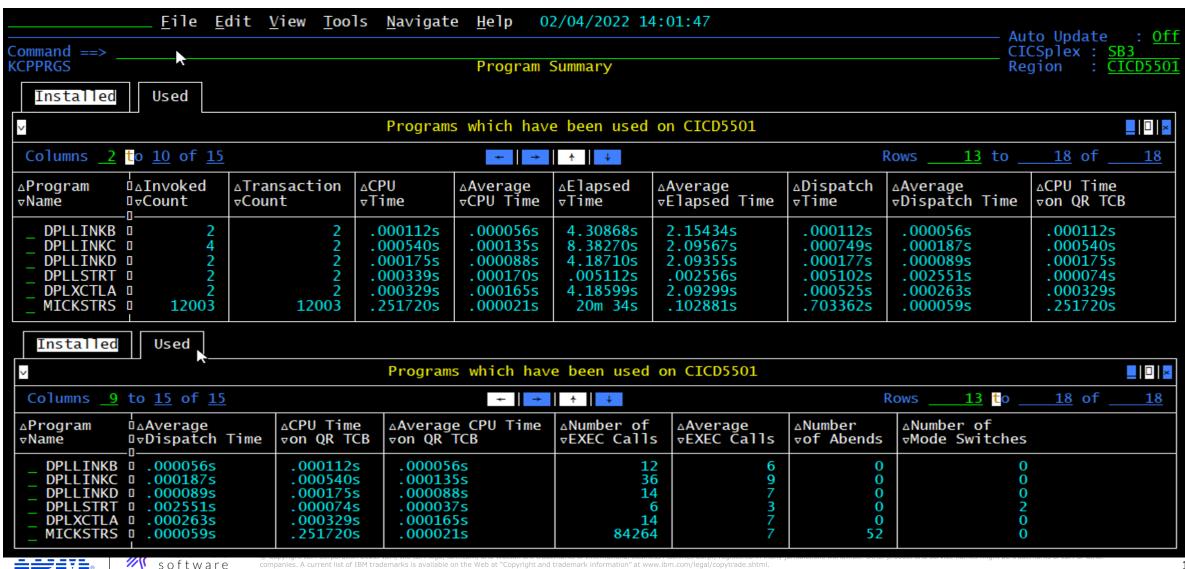
## Task Program Details

- Locating tasks which used a specific program.
- Task History filters allow you to specify as program name. In which case only tasks which have used the program will be returned. The wildcard \* character is supported.







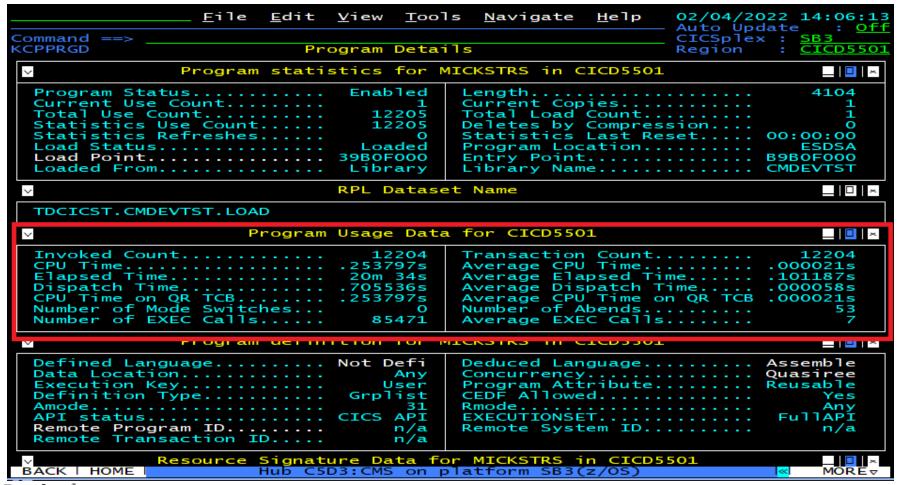


- Program Aggregation will accumulate the data for all the programs which have been used in the CICS region. This provides a useful view to see which programs are consuming more resources or abending.
- The program data is accumulated for a CICS region.
- The data is accumulated at the end of task/CMF record write.
- The data is reset when CICS statistics for Program Manager are reset.





The program aggregation data displayed with program details.







Create situations based upon CPU usage or number of abends.

```
File
                         Edit View
                                      Tools
                                              Navigate
                                                         Help
                                                                 02/04/2022 14:13:39
                                                                 Auto Update
Command ==>
                                                                 Plex ID
               Situation Editor (CICS Program Abends)
KOBSEDTF
                                                                 Sys ID
   Formula
               Distribution
                                Advice
                                            Action
                                                               Until
   ID . . . . : CICS_Program_Abends
Enter 'S' below to view or change complete values
                       CICS Program Abends
                       Warning
                       CICSPAC. PROGNAME
         la: Enter 'S' below for details, or N=Edit, B=Browse
*VALUE CICSplex_Program_Accumulation_detail.Number_of_Abends *GT
                  Apply
                           Help
        Cancel
```

The situation can issue messages to alert of problems.

14.35.21 S0253069 KCP4032I: WTO Program MICKSTRS is abending frequently.





The history shows the usage for each interval.







## Program Data - Control of feature

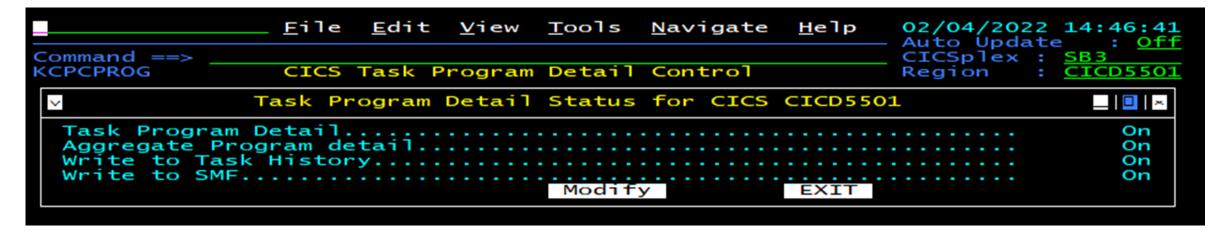
- The program data is controlled via the OMEGAMON Global data area.
- The settings can be dynamically changed in the enhanced 3270 UI.

```
Command ===>

000058 *

000059 <PROGRAM_TRACKING>
000060 *

000061 ENABLE=AUTO
000062 AGGREGATE=AUTO
000063 WRITE_TO_HISTORY=YES
000064 SMF=YES
000065 *
```







#### Additional Enhancements

IBM Z OMEGAMON for CICS 5.6.0 includes other significant enhancements:

- Resource limiting resolution for CPU has been increased to allow transaction limits to be set in millisecond increments. This lets you act much sooner, to prevent tasks from impacting the region.
- Finding resources within a group of regions is now much more intuitive. The new FIND command menu, provides a drop-down list of resources to search for together with related help for each resource type.
- New CICS policy statistics are available. For customers using policies within CICS to take actions on applications OMEGAMON will now show statistics on those policies.
- CICS Transaction Gateway Memory statistics now available.





## IZMS or SMSz - Integration

- OMEGAMON CICS and OMEGAMON DB2
  - Follow a CICS transaction as it goes from CICS to DB2
  - Identify whether the delay is in CICS or DB2
- OMEGAMON CICS and OMEGAMON Messaging
  - Watch a message written in MQ trigger a transaction in CICS to process
- OMEGAMON for CICS and OMEGAMON Integrator
  - Using individual situations from each product you can combine them into a single alert using the OMEGAMON Integrator





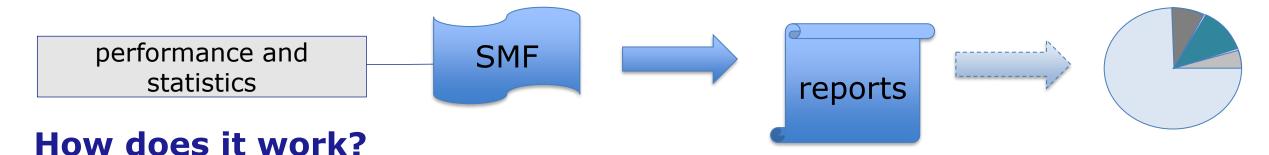
## CICS Performance Analyzer for z/OS





#### What is CICS PA?

- A comprehensive performance reporting and analysis tool for CICS
- Provides ongoing system management and measurement reports on all aspects of CICS application performance



- Uses SMF data as input
- Easy to use interface for report generation (over 250 supplied report forms)
- Performance and statistical analysis
- Graphical performance analysis via CICS Explorer or CA10 SupportPac



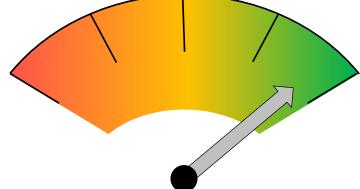


#### What is its value?

- Analyze CICS application performance
- Improve CICS resource usage
- Evaluate the effects of CICS tuning efforts
- Improve transaction response time
- Provide ongoing system management and measurement reports
- Increase availability of resources
- Increase the productivity of system and application programmers
- Provide awareness of usage trends

#### Why is it important?

- Reduce time and resource required to analyze offline performance data
- Enables deep-dive CICS performance analysis and understanding of usage trends
- Aids capacity planning and tuning
- Help quickly identify trends, anticipate and prevent online performance problems







#### Benefits

#### Ease of use

- No additional setup or customization required
- Familiar CICS terms and concepts

### ISPF dialog to build, maintain, and submit reports

- Tailor your reports easily using report forms
- Extensive online help available, and field descriptions

### Extensive tabular reports and graph reports

- Summary, Wait Analysis, ...
- Resource Usage, DB2, WebSphere MQ, z/OS System Logger

#### Extract data sets

Cross-System Work, Export, Record Selection, System Logger





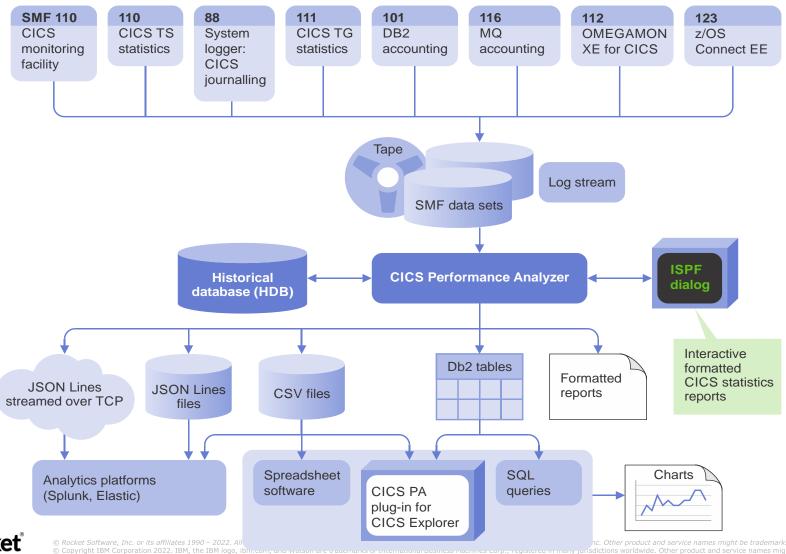
#### Benefits

- Trend and capacity planning
- Statistics reporting capability
  - Comprehensive reporting and analysis of CICS statistics data
  - Alert processing to highlight potential tuning opportunities
- Transaction profiling
  - Compares transaction performance between two time periods
- Plug-in to the CICS Explorer or CA10 support Pac
  - Graphical interface allows for interactive query analysis of performance data with the ability to create charts and graphs





## CICS Performance Analyzer Architecture







## New Features – JSON Support

- New output format: JSON Lines
- New output destinations:
  - TCP port (for example, Splunk or Elastic configured to listen for incoming data on a TCP port)
  - z/OS UNIX (zFS) files

In addition to form-based output, you can now also write *statistics alerts* to JSON Lines. Previously, you could only write statistics alerts to a report.

- Time values can be output as a single ISO 8601 date and time of day representation
- New sample report set ANALYTIC, with report forms and statistics alert definition, to output JSON Lines that works with the sample Splunk app
- Support Pac CA10 has sample Splunk app with dashboards and sample data





## New Features – z/OS Connect Support

#### Requirement:

RFE 104690 - Enhance CICS PA to process zOS Connect SMF 123 records

#### New functionality:

- System Definitions subsystem type ZCON
- Report Set -> Subsystem Reports -> z/OS Connect
- Report Set -> Extracts -> Record Selection -> z/OS Connect
- Report Set -> Extracts -> z/OS Connect
- Report Set -> Forwarding -> z/OS Connect
- Splunk sample app -> z/OS Connect Dashboard





## New Features – CICS Task Program Detail

- Historically, CICS Performance Analyzer customers have frequently asked if it could provide a list of task programs with metrics for those programs.
- Unfortunately, this level of program information was not available to CICS PA until now.
- New OMEGAMON Program List and Summary reports have been introduced to provide CICS task program details. These reports will be generated using the new OMEGAMON for CICS SMF 112 subtype 202 records.
- The new reports will compliment the existing CICS PA OMEGAMON DBMS reports.





## Report Sets

CICS PA Reports Sets have been enhanced to include new Subsystem Reports OMEGAMON Program report definition.

```
Systems Confirm Options Help
EDIT
                          Report Set - OMEG
Command ===>
Description . . . CICS PA Report Set
Enter "/" to select action.
             ** Reports **
                                                       Active
             options
                                                         NO
             selection Criteria
                                                         NO
             Performance Reports
                                                         NO
             Exception Reports
                                                         NO
             Transaction Resource Usage Reports
                                                         NO
             Statistics Reports
                                                         NO
             Subsystem Reports
                                                         NO
                                                         NO
                  websphere MQ
                                                         NO
                  OMEGAMON DBMS
                                                         NO
                  OMEGAMON Program
                                                         NO
                  z/OS Connect EE
                                                         ИО
             System Reports
                                                         NO
             Extracts
                                                         NO
             Forwarding
             ** End of Reports **
```





## Report Definition

The OMEGAMON Program report definition provides all options to run both List and Summary reports.

```
File Systems Options Help
                      OMEG - OMEGAMON Program Report
Command ===>
CICS System Selection:
                                        Report Output:
                                         DDname . . . . . . . . . OMPG0001
                                         Print Lines per Page . .
Reports Required:
    1. List 2. Summary
Summary Options:
кеу . . .1
 Interval
                       (hh:mm:ss)
                                        Field Functions (including Sort):
 sort Field
                                                            Total
                                            Average
                                                           Maximum
                                            Minimum
                                            Deviation
                                                            (50-100\%)
Report Format:
Selection Criteria:
    Performance
    Program
```





## Program List report

The new CICS PA OMEGAMON Program List report will provide details for each CICS defined program that has been used by a task.

V5R4M0							rformance ON - Prog	•	•				
OMEG0001 Printed at 16:12:11 2/04/2022					ta from 1	6:05:02 1	2/14/2021				Page	37	
Start Dat	e Start	Time Tr	an Task N	o APPLID	UOW Sec	UOWID		Netname	2	# Progs			
12/15/202	1 13:27:	15.633 CA	TA	80 CACD55J	B 2	C3F8C65B	BF8C ROCK	NET1.CAC	055JB	4	1		
Program	Count	CPU	Elapsed	Dispatch	QR CPU	Othr CPU	# ModeSW	# Exec	# Abends				
DFHZATA DFHZATDX DFHZCQ DFHERMSP Total	1 1 1 1 4	.000226 .000004 .000100 .000000	.000004 .000252 .000000	.000004 .000252 .000000	.000226 .000004 .000100 .000000	.000000 .000000 .000000 .000000	0 0 0 0	21 1 0 0 22	0 0 0 0				





## Program List report details

- The report contains an entry for each task and together with its associated programs.
- Each task entry is divided into 2 sections, task information and program details.
  - Task information identifies the task, including transaction id, START time, task number, APPLID, UOWID and Netname. This information can be used correlate with task metrics in the CICS PA CMF List report and OMEGAMON DBMS List report, as well as other CICS PA reports, for a detailed view of task performance.
  - Program details provides program execution information including performance metrics. This sections also includes a **Total** entry that aggregates the statistics for all programs for the task for overall task program usage.





## Program List

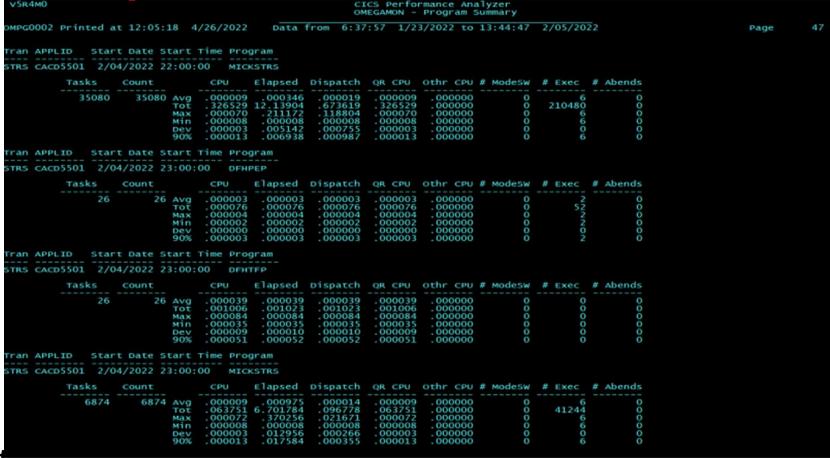
V5R4M0												Analyzer ram List						
OMPG0001 P	rinted	at 12:	19:58	4/26/	2022	Da	ta from	23:1	1:33	2/04/20	)22						Page	1
Start Date	Start	Time	Tran	Task N	10	APPLID	UOW S	eq	UOWI	D		Netname	2	#	Progs			
2/04/2022	19:48	15.255	STRS	366	82 C	ACD 5 50:	1	1 04	6D0D8	11572 RO	CK	NET1.CACE	5501	_	1			
Program	Count	CPU	E	lapsed	Dis	patch	QR CPU	oth	r CPU	# Modes	SW	# Exec	# Abend	S				
MICKSTRS Total		L .000	009	.000015	.0	00015 00015	.00000	9 .0	000000		0	6		0				
Start Date	Start	Time	Tran	Task N	10	APPLID	uow s	eq	UOWI	D		Netname	2	#	Progs			
2/04/2022	19:48	15.255	STRS	366	75 c	ACD 5 50:	1	1 04	6D0D8	OFE10 RO	CK	NET1.CAC	5501	_	3			
Program	Count	CPU	E	lapsed	Dis	patch	QR CPU	oth	r CPU	# Modes	SW	# Exec	# Abend	S				
MICKSTRS DFHTFP DFHPEP Total		L .000 L .000 L .000	037	.000545 .000038 .000004	.0	00159 00038 00004 00200	.00015 .00003 .00000	7 .0	000000 000000 000000		0000	6 0 2 8		1001				
Start Date	start	Time	Tran	Task N	lo .	APPLID	UOW S	eq	UOWI				2	#	Progs			
2/04/2022	19:48	15.255	STRS	366	83 C	ACD550	1	1 04	6D0D8	12686 RC	OCK	NET1.CAC	5501		1			
Program	Count	CPU	E	lapsed	Dis	patch	QR CPU	oth	r CPU	# Modes	SW	# Exec	# Abend	S				
MICKSTRS Total		L .000	015 015	.000015	.0	00015 00015	.00001	5 .0	000000		0	6 6		0				
start Date	start	Time	Tran	Task N	10	APPLID	UOW S	eq	UOWI	D		Netname	2	#	Progs			
2/04/2022	19:48	15.255	STRS	366	84 C	ACD 550:	1	1 04	6D0D8	12A0A RC	CK	NET1.CAC	5501		1			
Program	Count	CPU	E	lapsed	Dis	patch	QR CPU	oth	r CPU	# Modes	SW	# Exec	# Abend	S				
MICKSTRS Total		L .000	010 010	.000010	0 .0	00010 00010	.00001 .00001	0 .0	000000		0	6		0				
start Date	Start	Time	Tran	Task N	10	APPLID	UOW S	eq	UOWI	D		Netname	2	#	Progs			





## Program Summary – key sequence

The Summary report provides summarized task and program statistics based on a user specified key. By default, this report is ordered by key value.







## Program Summary – field sequence (CPU)

It can be ordered in ascend or descending sequence on user select statistics field, e.g., CPU as well.

	Tasks C	ount  2729 Avg										
L/24/202	2 14:04:00											
	e Start Tim											
	1	2730 Avg	.015291	.061347	.050055	.010597	.004694	20	0	0		
	Tasks C	ount	CPU	Elapsed	Dispatch	QR CPU	Othr CPU	# Modesw	# Exec	# Abends		
1/24/202	2 14:17:00	CACD5401	CEDA DFH	DMP								
tart Date	e start Tim	e APPLID	Tran Pro	gram								
	1	2730 Avg	.015665	.074054	.063531	.010932	.004733	20	0	0		
	Tasks C	ount	CPU	Elapsed	Dispatch	QR CPU	othr CPU	# Modesw	# Exec	# Abends		
1/24/202	2 14:16:00	CACD5401	CEDA DFH	DMP								
tart Date	e start Tim	e APPLID	Tran Pro	gram								
	1	2726 Avg	.015823	.059010	.050039	.011102	.004721	20	0	0		
	Tasks C	ount	CPU	Elapsed	Dispatch	QR CPU	othr CPU	# Modesw	# Exec	# Abends		
1/24/202	2 14:19:00	CACD5401	CEDA DFH	DMP								
tart Date	e start Tim	e APPLID	Tran Pro	gram								
	1	2730 Avg	.015917	.068054	.049485	.010596	.005321	20	0	0		
	Tasks C	ount	CPU	Elapsed	Dispatch	QR CPU	othr CPU	# Modesw	# Exec	# Abends		
1/24/202	2 14:03:00	CACD5401	CEDA DFH	DMP								
tart Date	e Start Tim	e APPLID	Tran Pro	gram								
	1	1 Avg	1.561143	14723.54	2.065788	1.561143	.000000	0	146885	0		
	Tasks C	ount	CPU	Elapsed	Dispatch	QR CPU	othr CPU	# Modesw	# Exec	# Abends		
2/04/202	2 19:06:00	CACD5501	STRS MIC	KSTRS								
tart Date	e start Tim	e APPLID	Tran Pro	gram								
MPG0001	Printed at	17:12:56	4/27/2022	Data	from 6:3	7:57 1/2	3/2022 to	13:44:47	2/05/20	22		
			CICS Performance Analyzer OMEGAMON - Program Summary									





#### Selection Criteria

- CICS PA reports will provide 2 levels of selection criteria, task and program.
- Task selection criteria will apply to all task data, i.e., task and its associated program data will be included or excluded based on the selection criteria. This selection criteria is used to focus the report on tasks or transactions of interest.
- Program selection criteria will apply to program data and will include or exclude the program data based on selection criteria. Program selection criteria can be applied to any field in the program detail section. This selection criteria is used to focus the report on programs of interest regardless of task and transaction.



# Wrap up/Q&A





# Thank you.





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