

# Agenda



- Need for better security
- Perimeter vs internal security
- What is FIM and how does it help
- Fixing knowledge gaps
- Understanding the FIM process
- Automating breach detection and response
- Compliance
- System & application integrity
- Wrap-up and questions

# **Background**



- Principals involved in Enterprise Software since the late 1980's
  - Products launched Harbor, HCD, Stand Alone Environment, ISPW
- 2014, FIM+ concept started as a verification tool for application rollouts
- 2017, notice FIM technology would be PCI/DSS requirement in Jan 2018
- No mainframe FIM solution existed
  - Form a company (MainTegrity),
  - Develop improved mainframe security using FIM highly automated, feature rich
- Initially detection only now gather forensics / assist with recovery
- Financing completed in August of 2018

Imagine a mainframe software start up in 2017... who would of thought?

# **Challenges**





#### Do you need to?

- Manage multiple LPARs, systems, customers securely
- Ensure integrity z/OS, key sub-systems, applications, config members
- Make insider threat detection, response and recovery faster and easier
- Audit / certify system integrity of z/OS, sub-systems, apps, configs
- Integrate relevant info from FIM, SMF, change control, SIEM, SMP/e, etc.
- Save time and effort expert tools that learn auto-discovery, zero admin
- Modernize, make new and existing staff more efficient
- Improve internal security and compliance (PCI/DSS, GDPR, NIST)

# **InSecurity**



#### 2019 IBM / Ponemon report

- +500 organizations surveyed
- Detection 206 days
- Respond & Recover +73 days

#### **Root Cause**

Malicious Attack - 51% Outsider breaking in Human Errors - 25% Insiders making errors System Glitches - 24% Corrupt files, bad configs

Errors not resulting in data breaches not reported

#### Why you should care

- Average breach cost: \$4.3 Million
- Brand / reputation impact
- You may lose your job

#### **Mainframes matter**

- \$7.7 trillion credit card payments (annual)
- 29 billion ATM transactions (annual)
- 87% of credit card transactions

# **Better detection, Faster response**



## Why 206 days? Existing tools subject to:

- Stolen credentials mask malicious actions
- Flawed data Faulty rules, Recording gaps, Config changes
- One time events can be missed
- False alarms

#### **Identify attacks that bypass other tools**

- Bit by bit comparison is it 100% correct or not?
- Reports altered components not just suspicious events
- Errors are reported until fixed hard to overlook
- Retroactive identifies existing errors
- Audit key apps and systems on demand



No amount of AI can fix flawed data

# An FIM approach



## **File Integrity Monitoring (FIM)**

Take a snapshot of your files at a trusted level – Baseline Saves version keys in an encrypted vault Later take another snapshot and compare

## **FIM Design Criteria**

Systems, Apps, Subsystems (CICS, IMS, TCP/IP ...)
Executables, JCL, Configs, Scripts, Logs, Encrypted, USS
High Performance - negligible CPU - offload to crypto card
Email & text alerts, integrates with SIEMs (Splunk, QRadar, etc)

## **Active content comparison**

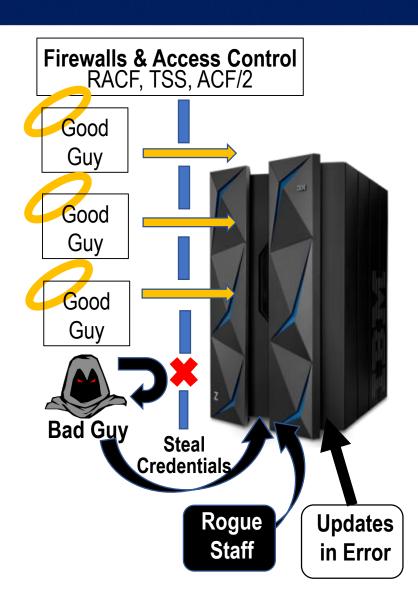
Conclusive evidence that whole systems match desired state



Existing tools HOPE changes are correct. FIM proves it.

#### What is an insider?





#### Conventional Security – Guard the perimeter

- Insiders are past Firewall / Access Control
  - 1. Bad Guys Steal Credentials
  - 2. Trusted employees go rogue (addiction, financial, health)

## Well meaning staff make mistakes (deploy, update)

- Were the changes correct?
- Are all the LPARS the same? Exceptions?
- Traditional monitoring is manual (Labor intensive)
- Requires lots of z/OS specific skills

# **Bridge the Knowledge Gap**



#### Issues

Skill sets differ between mainframe and other systems In-depth knowledge takes years to develop Mainframes are not inherently more secure

## Give staff the right tools

- Control / View from 3270, GUI, integrate your SIEM
- Click alert to initiate FIM+ forensics
- Get Who, What, When, Where, Why data in seconds
- Know components / systems affected Scope of attack

#### **Zero-admin Initiative**

On-going auto-discovery of components in use (APF, configs ...)

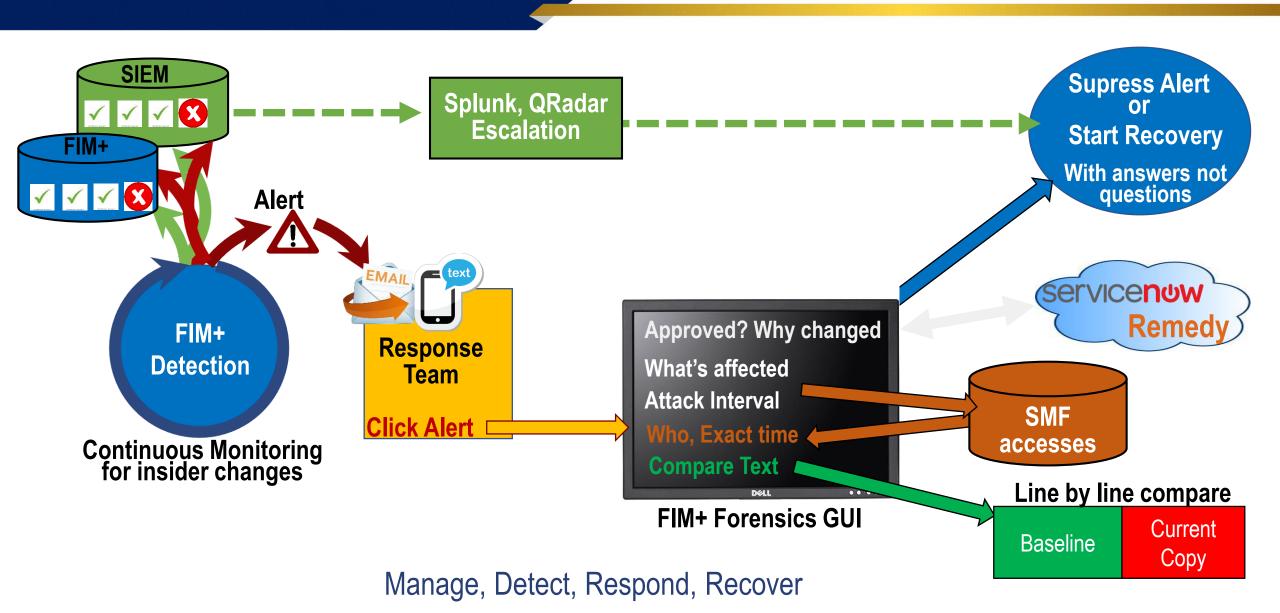


Lost in a sea of info

Know what's going on BEFORE the phone rings

# **Logical FIM process**





## **Advanced Forensics**



#### Eliminate false alarms

- Did it really change or just look suspicious?
- Was it authorized? Instream query of ServiceNow, Remedy, etc.

#### One click compare to baseline

Finds the <u>line</u> that changed

## Audit application and system deployments

Detect wrong versions, forgotten changes, and backout errors

#### Log success and failure

- Know last good date defines attack & restore intervals
- Fetch only <u>relevant</u> SMF accesses (in attack interval)



#### 2 Click - Fornesics



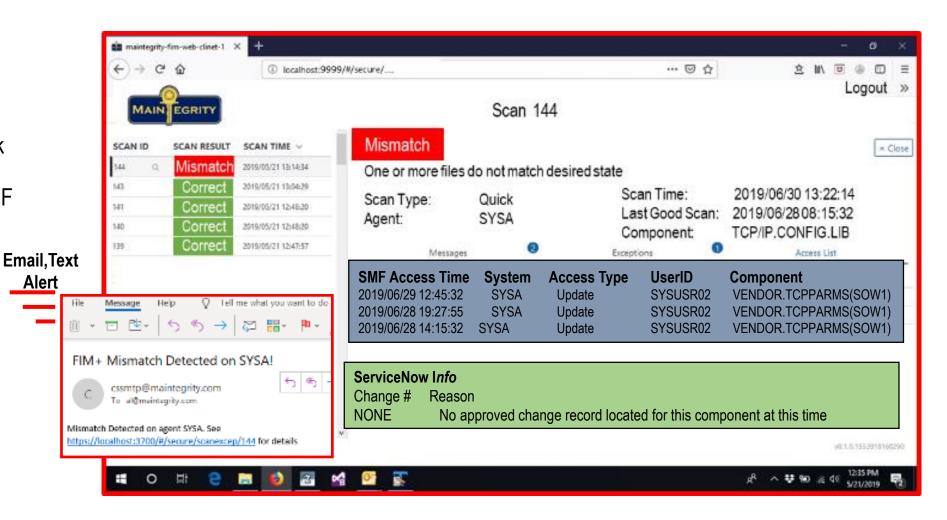
FIM+ send text or email alert

#### Click 1

When an alert is received one click opens the GUI in any browser and displays detailed info including SMF access data

#### Click 2

Another click fetches change control info from ServiceNow or Remedy dynamically, without needing mainframe skills.

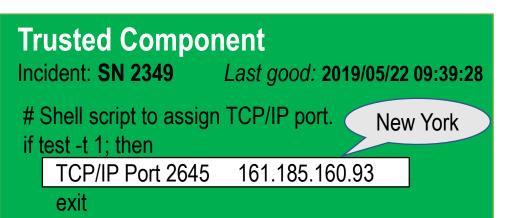


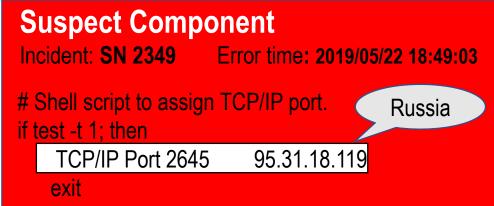
# 2 more clicks – to respond



#### Click 3

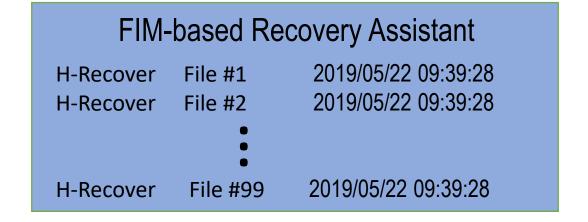
Click 3 can invoke instream file compare to show exactly what line changed.





#### Click 4

Complete restore can be accomplished by clicking the FIM+ Recovery Assistant to select and verify all files required



## **Power of Automation**



Provides quick answers instead of questions, when time is critical

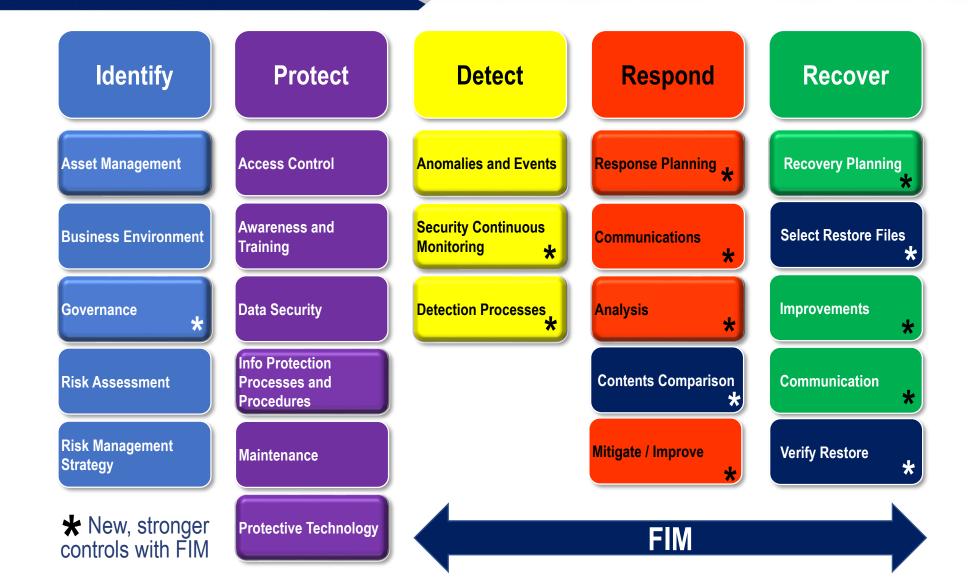
FIM & Access Data*		Classic Response			
Detect	Advanced Detection			Basic detection	
	Alarm verified			Is it a false alarm?	
	Know WHY			Why was it done?	
	Know Scope			What was affected?	
Respond	Know Attack Interval			When did it start?	
	Review accesses (dozens)			Review accesses (thousands)	
	Know Who did it			Who did it?	
	Show changed lines			What did they do?	
Recover	Corrective action	Minutes	Weeks	Corrective action	
	Verified correct			Hope its correct	

<sup>\*</sup> Automate forensics / recovery with change info, SMF and FIM data at your fingertips

# **NIST Cyber Security Framework V1.1**

Source: NormShield - MainTegrity Inc. April 2019





# Compliance – PCI V3.2.1 / V4



#### Harden security then prove compliance:

- Continuous monitoring, FIM corroborating evidence
- Specific PCI controls and best practices strengthened
- On–demand audit provides conclusive proof

#### FIM helps you:

- Finish audit and get back to real work faster
- Save real time / \$\$\$ on next audit
- Your CIO can sign off compliance with confidence

Part 3b. PCI Compliance Attestation			
Signature of Executive Officer			
Executive Officer Name:	Title: <u>CIO, CFO, CEO</u>		

# Specific PCI controls ☑ 1.1.1 ☑ 6.4

$\overline{\mathbf{Q}}$	6.4			
$\overline{\mathbf{A}}$	10.5			
<b>V</b>	11.5			
•				

**.** Sec 12

# **System / App Integrity**



#### What FIM data allows:

- Verify systems and apps remain correct over multiple LPARS
- Manage versions and specific deviations
- Detect unauthorized or changes in error, even using legitimate credentials
- Identify code drift across environments before it causes problems
- Retroactive Can be used to verify / correct existing problems
- Utilize configuration data from ServiceNow / Remedy and SCM tools (Endevor, ChangeMan, ISPW)
- Confirm SMP/E and what's in use match (find alterations, adds, deletes)
- Complete forensic info gathering and presentation

Prove Systems & Apps in use are correct (Scheduled, On Demand)

# FIM data can help you



- Discover APF, subsystem and application components
- Detect changes that bypass existing tools (internal threats)
- Respond to incidents faster automated detection / forensics
- Eliminate false alarms & redundant effort
- Integrate with current software (standard job streams, REST APIs)
- Comply with specific PCI, NIST, GDPR requirements
- Allow staff to make the right decisions, with all the facts in one place
- Run all on mainframe, or feed your enterprise security console



# Start preventing problems today

# **Questions and Wrap-up**



#### **Start preventing problems today**

- Eliminate false alarms, Automated forensics for the real ones
- Delivers **Zero-Admin** features like APF scan, Config Scan, Appl versioning, etc
- Give deploy team <u>real</u> validation within the change window

#### Save time the first day, and every day

If a problem occurs - Who gets hung out? Make sure its not you

#### Find out more:

Book a deep dive demo or a free trial – with no obligation - today

Mainframes are high value targets – Defend them properly